

CLARK COUNTY

DEPARTMENT OF BUILDING & FIRE PREVENTION INSPECTIONS SERVICE GOALS FEBRUARY 2016



TIMELINESS	
On Time	20183
% On Time	100.0%
Goal Standard	98%
Actual vs Goal (+/-)	2%
PRODUCTIVITY	
Total Inspections	20183
Percent Failed	4.9%
AVERAGE INSPECTIONS PER MAN PER DAY:	
Current Month's	37
Dept. Goal Standard = 20 Actual vs Goal (+/-)	84%
ISO Goal Standard = 10 Actual vs Goal (+/-)	268%
ACCURACY	
Number of Inspection Audits	19295
Passing Audits	19294
% Passing	100%
Goal Standard	90%
Actual vs Goal (+/-)	10%
CUSTOMER SERVICE	
Number of Customer Service Feedback	25
Excellent/Good	25
%Passing	100%
Goal Standard	80%
Actual vs Goal (+/-)	20%